McCULLOCH SERVICE BULLETIN

NO. 1713

MODEL: TYPE 1, ELECTRAMAC CHAIN SAWS - EM 10, EM 12A, EM 14A.* DATE: SEPTEMBER 29, 1981

SUBJECT: SAFETY HAZARD

McCulloch Corporation will be announcing a recall of its Type 1 Electramac electric chain saws within the next few days.

The reason for the recall is that an on/off switch condition exists which, under certain circumstances, could cause the Electramac electric chain saw to continue to run following release of the trigger or that could permit the electric chain saw to start spontaneously when the chain saw is put down after use.

Consumers will be advised to take or send their unit to their nearest Black and Decker Service Center for a product correction. A list of the Black and Decker Service Centers is enclosed. The product correction can be performed only by a McCulloch factory affiliated service outlet at this time. If any customers bring Type 1 Electramac electric chain saws to you for any type of repair, please take the following action:

1. Show the customer the enclosed copy of McCulloch's recall letter to customers.

2. Direct them to the closest Black and Decker Service Center to have the product correction performed. In the event it is impractical to deliver the unit to any of the locations on the list, request that they permit you to return the entire chain saw collect to the nearest location listed at no cost to them. The product correction will be performed and the unit returned prepaid as quickly as possible. The corrected chain saws will be identified on the chain saw label as Type 2.

3. To obtain reimbursement for assisting with this transaction:

   A. Fill out a standard warranty claim which includes the customer complete name and address, Electramac involved (Type 1 EM 10, EM 12A or EM 14A).

   B. Reference this Service Bulletin number and have the customer sign the claim in the "Work Authorized" box on the claim form.

   C. Send warranty form (Customer-Factory copy) directly to McCulloch Corporation, P.O. Box 92180, Los Angeles, California 90009, Attn: Warranty Coordinator.

   D. You will receive a check in the amount of $5.00 for assisting with this transaction.

4. If you are also a retailer of Electramac chain saws, you will have already been contacted by your wholesale distributor and advised to stop selling Type 1 Electramac saws. We will send you a letter explaining how to and where to return your inventory of unsold Type 1 Electramac saws.

The management of McCulloch has decided to voluntarily initiate this corrective action program. In doing so, this action complies with the full spirit and the requirements of the Consumer Product Safety Act. As such, this program becomes the responsibility of all of McCulloch's employees, agents, and all others in the chain of distribution. We are sorry to cause you this inconvenience, but for your customer's safety, we must strongly emphasize the importance of your complying with our request. We will reimburse you for any necessary expense incurred.

Enclosed is a draft copy of the news release which will be issued soon in connection with this recall. In the meantime, if you have any questions, please call our toll free phone numbers in Los Angeles (800) 423-6302 [California residents only (213) 822-9724].

McCULLOCH CORPORATION

Product Service Department

* Includes EM 14AX designated units on some price lists and/or invoices.

Enclosure: Black and Decker Service Center List
Customer Letter
News Release

Printed in U.S.A.