McCULLOCH SERVICE BULLETIN

NO. 1689

MODEL 610 and 650 DATE June 1, 1979

SUBJECT Special Program-Replacement of Starter Assemblies

The new 600 series Starter Assembly, P/N 95358, announced in Service Bulletin 1683, offers a much higher degree of reliability, particularly in cold weather operation, than the original 600 Series starters. With this in mind we would like to clarify how dealers should proceed with:

1. Regular warranty repair
2. Dealer inventory of 610's or 650's equipped with the original starters.
3. Service parts.

1. Regular Warranty Repair.

   a. When an affected unit is brought in for repair due to a broken housing or drum, replace the entire assembly with a P/N 95358, starter assembly.

   b. Submit a warranty request as you would normally do and the parts and labor credit will be the same as for normal warranty work. Hold the broken starter parts for 30 days or until credit is received for the warranty request, then destroy the old parts.

2. Dealer Inventory of New Units.

   a. Install new P/N 95358 starters on any units in your inventory.

   b. List the serial numbers of 610 and 650 units on which this work is performed on a single warranty request.

   c. Return all of the original starter housings replaced along with your warranty request to your distributor.

   d. Since there is no diagnosis time involved, and replacement of the entire starter is relatively easy, a labor payment of $3.00 per unit will be provided. Parts credit will be issued on the same basis as any other standard warranty claim.

3. Service Parts.

   a. Any of the original starter service parts may also be returned to your distributor for credit. This would include:

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P/N	Desc.
92473	Drum
92113(a)	Housing Starter
95114	" "
94306	Starter Assy.

b. List any of these parts on a warranty request identified as "600 Series Starter, Service Parts Return", return them to your distributor along with the warranty request for credit issued on this.

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Product Service
Department