McCULLOCH

SERVICE BULLETIN

NO. 1592

MODEL Super Pro-40 DATE October 3, 1975

SUBJECT "EARLY WARNING SYSTEM" and CARBURETION

Over fifty distributors and servicing dealers have been selected by the Quality Control and Product Service Departments to form the nucleus of what we have termed, an "early warning system".

The particular group of service outlets active in the "early warning system" are monitored by the Quality Control Department on a regular basis in an effort to obtain performance data relative to products. The purpose of the special group is to give us advanced information on problems that may develop and thus provide us with the information we need to implement quick remedies.

As a result of follow-up with distributors and dealers currently involved in our early warning program, we have concluded that there are possible carburetion system related problems in the model SP-40 chain saw that could result in hard starting and/or erratic performance characteristics.

The reported problems have been thoroughly evaluated as to cause and it has been determined that each is the result of tolerance variations in components and/or material. The problems have been corrected and put into effect on all units above serial number 12-30501. All units shipped by McCulloch Distributors on or after October 6th will include all corrections, regardless of serial number.

As it is our full intention to deliver a product to our good and mutual customers that will provide them with maximum satisfaction, we are determined to initiate positive programs to remedy the known possible causes of hard starting and/or erratic performance.

The programs we are implementing involve units within certain serial number ranges and include units that may be in your own inventory. The possible problems are easily corrected by the use of carburetor kit, P/N 92089 or carburetor and insulator kit, P/N 92085, which are available from your distributor. The kits contain the specific installation instructions needed.

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The serial number ranges of the SP-40 units involved and the kit (s) required are as follows:

Serial Number Range	
12-10001 through 12-21354	Use Kit P/N 92089
12-21355 through 12-30501	Use Kit P/N 92085

In order to ensure that any units you may have in your inventory have all the latest modifications, please check your unit serial numbers against the foregoing serial numbers. Order kits as required to make needed changes and submit warranty requests for the work performed. We also suggest that you contact any customers you know that have units in the serial number ranges noted, and ask them to return units for modification. The modification will be covered by warranty as noted in the latter part of this Service Bulletin.

Since there are also SP-40s in the inventories of non-servicing dealers, which will require modification, special arrangements have been made with each McCulloch Distributor to take care of any such inventories. These arrangements have been made to prevent the possibility of overloading any dealer service facilities.

Submit regular warranty requests to your distributor for any of the affected SP-40s you modify and send any replaced carburetors in along with the warranty request to obtain credit.

Your parts credit will be based on the part number of the kit or kits used.

Your labor credit will be based on the standard warranty labor rate. The time allowed for replacement of the carburetor only will be .3 of an hour. The time allowed for replacement of both the carburetor and the insulator will be .4 of an hour. Operation Z-1 (search and clean up) time of .4 of an hour will be added to either operation performed.

Your assistance in following the foregoing procedures will provide assurance that McCulloch customers will receive equipment and value they expect when purchasing a McCulloch chain saw.

McCulloch Corporation

Product Service
Department