McCULLOCH CORPORATION
SERVICE BULLETIN

1476

MODEL: Various May 22, 1969

SUBJECT: SERVICING O.E.M. (Original Equipment Manufacturer) PRODUCTS

McCulloch O.E.M. products are units or components that are assembled in part or in total by the McCulloch Corporation but are sold to other manufacturers who have their own system of distribution.

Listed below are the companies using McCulloch manufactured O.E.M. products, the type of equipment they furnish and the basic McCulloch power units used:

1. Cardinal Engineering Company - Manufactures a masonry cutter and uses the basic *795 unit.

2. Robert G. Evans Company - Manufactures a masonry cutter and uses the basic *795 and 6-10 units. Their units are sold under the brand name "Quickie".

3. Master Vibrator Company - Manufactures a masonry cutter and uses the basic *795 unit.

4. Eutectic Corporation - Sells the "Carri-Welder" which is the basic McCulloch 170 amp. arc welder.

5. Couparral Company - Manufactures lightweight snowmobiles. They use the Mc91C and Mc101C engines. In the future these basic units will be used in trailbikes of their manufacture.

The products listed above are sold with the understanding that Service for the basic units, manufactured by McCulloch, will be provided by McCulloch Distributors and Dealers.

The decision to service these products through McCulloch Distributors and Dealers was made to help create new opportunities for profit through the sale of parts and repair services.

In addition, the O.E.M. customer, who is most likely in the construction business, is a ready made customer for the purchase of other McCulloch equipment for use in his business.

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* This 795 unit is designated 795L which denotes left hand starter.

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O.E.M. PRODUCT WARRANTY

The basic McCulloch units used in these O.E.M. products are covered by the same warranty that applies to chain saws (masonry cutters), kart engines (snowmobiles91C and 101C) and the McCulloch Welder ("Carri-Welder"). But failures to (1) attachments or (2) basic unit failures caused by the attachments or (3) failures caused by the specific application are the responsibility of the individual manufacturers.

Also, keep in mind that the McCulloch Warranty Policy covers "factory defective material and workmanship" but does not apply to the engine of a masonry cutter which was worn out due to highly abrasive conditions under which the unit was operated.

Warranty labor on an O.E.M. product is based on the time allowed in the Flat Rate Labor Schedule (see Warranty Instructions and Procedures Manual, ADV 6121D) at a labor rate of $6.00 per hour. As additional compensation, 30% will be added to the total labor allowed for each repair. (30% not calculated for operation Z-1).

Use the standard Warranty Request form, P/N 60980, when requesting reimbursement for O.E.M. warranty repairs. Complete all sections on the standard form which you normally do and be certain to note the name of the equipment in the box identified "Type of Equipment". Example: "Quickie"- 795L or "Carri-Welder". Also include the engine serial number.

By furnishing prompt, efficient service to O.E.M. customers you can help yourself to new sales and increased profits and help maintain the excellent McCulloch image established by your diligent efforts over the years.

McCULLOCH CORPORATION

Jack Carroll
Service Manager